

Specific Terms and Conditions

MT Audio Conferencing Services

1.0 DEFINITIONS AND INTERPRETATION

1.1 In these Specific Terms and Conditions, the following words and expressions shall have the following meanings:

“Access Number” means the access code which the Customer dials in order to access the Service.

“Audio Conference Booking Sheet” means the form prescribed by MT including the charges as well as customer information and used by the Customer to subscribe for the Service.

"Conference Access Code" means any number initially assigned by MT to the Customer as the Conference Code (including any changes thereafter, whether made by MT or by the Customer) to be used by the Customer to authenticate to the Service.

“Customer Information” means Customer information as provided by in the Audio Conference Booking Sheet.

"Date of Service" means the Date of Service required by the Customer as stated in the Audio Conference Booking Sheet.

“MA” means MT’s Master Agreement providing the general Terms and Conditions of Service.

"Login Name" means any number or alphanumeric symbols or characters assigned by MT to the Customer as login name, login ID, user name or user ID (whether or not applied for or selected by the Customer) to be used by the Customer, in conjunction with the Password, to access the Service.

"Password" means any number or alphanumeric symbols or characters initially assigned by MT to the Customer as the Password (including any changes thereafter, whether made by MT or by the Customer) to be used by the Customer, in conjunction with the Login Name, to access the Service.

"Service" means the service known as MT Audio Conferencing Service, which is a conferencing service that allows multiple parties to communicate simultaneously.

1.2 The words and expressions used in these Specific Terms and Conditions, which are defined in the Master Agreement but are not defined in these Specific Terms and Conditions, shall have the same meanings as defined in the MA unless the context otherwise requires.

1.3 The headings or titles to the Clauses in these Specific Terms and Conditions are to facilitate reference and shall not be referred to or relied upon in the construction of any provision of these Specific Terms and Conditions.

2.0 DESCRIPTION OF SERVICE

2.1 The Service allows multiple parties to connect in a virtual meeting room from different locations using phones or computers.

2.2 In order to access the Service, the customer may either dial the 800 1600 or type the URL provided by MT.

2.3 The Service is available in the following options:

Service	Details
Ad-Hoc Conferencing	Applicable for occasional users who need to schedule a conference on the go
Booking Conferencing	Applicable for regular users where the customer can schedule conference calls directly.

3.0 COMMENCEMENT AND DURATION OF AGREEMENT

3.1 The Service shall be provided with a minimum subscription period as stipulated by the Customer in the Audio Conference Booking Sheet.

- 3.2 The minimum subscription period for the Booking Conferencing is one year.
In the event that the booking conferencing Service is terminated before the expiry of the minimum subscription period by the Customer for any reason whatsoever or by MT as a consequence of any breach by the Customer of any of the obligations or duties of the Customer, then notwithstanding any provision to the contrary in the terms and conditions in this Contract, the Customer shall pay to MT 50% of the remaining monthly rental.
- 3.3 The Ad-Hoc Conferencing Customer shall inform MT (contact number 8901) two days before cancellation of a conference call; else a cancellation fee of Rs 500 will be charged.

4.0 CHARGES AND PAYMENT

- 4.1 The charges for the Service will be calculated in accordance with the charges in the Audio Conference Booking Sheet. Unless otherwise stated, charging will start on the Date of Service.
- 4.2 The Charges for the Service shall include the following:
4.2.1 monthly rental in the case of Booking Conferencing
4.2.2 call charges
- 4.3 The monthly rental applicable as per Audio Conference booking sheet for Booking Conferencing shall be payable one month in advance.
- 4.4 For call charges, the Customer undertakes to make to MT all payments due within 30 days from the date of receipt of an invoice from MT relating to the previous month, failing which a surcharge of 10% shall automatically be applicable on any outstanding balance without the necessity for the fulfilment of any judicial or extra-judicial formality.

5.0 SECURITY

5.1 The Customer shall:

(a) at all times protect the secrecy of the Conference Access Code, Login Name and Password assigned to the Customer and shall ensure the same are not revealed or disclosed to any other person;

(b) immediately inform MT if there is any reason to believe that a Conference Access Code, Login Name or Password has or is likely to become known to someone not authorized to use it or is being or is likely to be use in an unauthorized way;

(c) bear all costs, losses and damages arising from any use of the Customer's Conference Access Code, Login Name or Password howsoever the same may arise;

(d) at all times use only the Customer's own Conference Access Code, Login Name or Password for accessing the Service, and from time to time change the Customer's Password to enhance its security;

(e) only use the Conference Access Code, Login Name or Password which legally belong(s) to the Customer and shall not in any way misrepresent or pass-off a Conference Code, Login Name or Password(s) not belonging to the Customer as the Customer's own Conference Code, Moderator Code, Login Name or Password; and

(f) immediately inform MT of any changes to the Customer Information.

5.2 MT reserves the right to suspend the Conference Access Code, Login Name or Password(s) access to the Service if at any time MT considers that there is likely to be a breach of security. MT also reserves the right (at its sole discretion) to require the Customer to change any or all the codes used by the Customer in connection with the Service.

5.3 MT may treat any access or utilisation of the Service at any time by use of the Customer's Conference Access Code, Login Name or Password as access or use of the Service by the Customer even if the use is by any other person without the knowledge or authority of the Customer.