

Your Details	Surname: Mr / Mrs / Miss..... First name:
	Address:
	Contact no. (fixed): Mobile no.:
	Citizen of Mauritius: <input type="radio"/> Yes <input type="radio"/> No Email address:
	ID no./ Passport no.:

Your Current Services	Choose The Offers/ Packages You Wish To Cancel/ Downgrade (Monthly rental)				
	Standard Box	Smart Box	Broadband-only offers		
	<input type="radio"/> TV & Broadband 10Mbps Rs 949	<input type="radio"/> TV & Broadband 10Mbps Rs 999	<input type="radio"/> Broadband Social	Rs 100	A La Carte TV
	<input type="radio"/> TV & Broadband 20Mbps Rs 1,499	<input type="radio"/> TV & Broadband 20Mbps Rs 1,549	<input type="radio"/> Broadband Decouverte	Rs 249	
	<input type="radio"/> TV & Broadband 30Mbps Rs 1,999	<input type="radio"/> TV & Broadband 30Mbps Rs 2,049	<input type="radio"/> Broadband 10Mbps Discovery	Rs 499	
	<input type="radio"/> TV & Broadband 100Mbps Rs 3,999	<input type="radio"/> TV & Broadband 100Mbps Rs 4,049	<input type="radio"/> Broadband 10Mbps	Rs 799	
	4K Smart Box		<input type="radio"/> Broadband 20Mbps	Rs 1,349	
	<input type="radio"/> TV & fibre Internet 50Mbps Rs 1,200	<input type="radio"/> TV & fibre Internet 100Mbps Rs 1,500	<input type="radio"/> Broadband 30Mbps	Rs 1,849	
	<input type="radio"/> TV & Broadband 200Mbps Rs 2,000h	<input type="radio"/> TV & fibre Internet 300Mbps Rs 2,500	<input type="radio"/> Broadband 10Mbps (no FUP)	Rs 2,849	
	<input type="radio"/> TV & fibre Internet 500Mbps Rs 3,800	<input type="radio"/> TV & fibre Internet 1Gbps Rs 6,500	<input type="radio"/> Fibre Internet 50Mbps	Rs 1,100	
<input type="radio"/> Bouquet Sensation	<input type="radio"/> Bollywood Pack	<input type="radio"/> Ciné Pack	<input type="radio"/> Bouquet Emotion	<input type="radio"/> Bouquet Integral	
<input type="radio"/> Entertainment pack	<input type="radio"/> Dual Room	<input type="radio"/> OCS Pack	<input type="radio"/> Discovery pack	<input type="radio"/> SONY pack	
<input type="radio"/> Bouquet Intense	<input type="radio"/> Kids Pack	<input type="radio"/> Bouquet Explorer	<input type="radio"/> M6 Special	<input type="radio"/> TF1 Special	
<input type="radio"/> All my.t TV pack	<input type="radio"/> UTV Special	<input type="radio"/> my.t TV app	<input type="radio"/> Junior Pack	<input type="radio"/> Cinema & Series pack	
			<input type="radio"/> Bollywood Mega Pack	<input type="radio"/> New World Sport Pack	

DStv Stream (Monthly rental)
<input type="radio"/> Access Rs 390 <input type="radio"/> Family Rs 600 <input type="radio"/> Compact Rs 800 <input type="radio"/> Compact Plus Rs 1,500 <input type="radio"/> Premium Rs 2,500

More streaming offers (Monthly rental)
<input type="radio"/> Sony LIV Rs 150

Reason for cancellation
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Do you wish to cancel your Fixed line services? <input type="checkbox"/> Yes <input type="checkbox"/> No	Do you wish to cancel your ALO offer? <input type="checkbox"/> ALO 100 <input type="checkbox"/> ALO 400
New Service	Your New Broadband Offers (Monthly rental)
<input type="radio"/> 50Mbps Rs 1,100 <input type="radio"/> 100Mbps Rs 1,200 <input type="radio"/> 200Mbps Rs 1,700 <input type="radio"/> 300Mbps Rs 2,200 <input type="radio"/> 500Mbps Rs 3,500 <input type="radio"/> 1Gbps Rs 4,700	<input type="radio"/> Broadband 10Mbps Rs 799 <input type="radio"/> Broadband 10Mbps Rs 499

Equipment Recovery	Specify The Equipment Being Recovered		
Equipment Recovery	<input type="radio"/> Optical Network Terminal (ONT) <input type="radio"/> Smart box: B760HS2 <input type="radio"/> 4K Smart box: HE2704 <input type="radio"/> White decoder: B700v2 <input type="radio"/> Smart Box Pro: HP4411 <input type="radio"/> Black decoder: B700v5		Serial no. of ONT:
	Equipment recovered <i>Tick if recovered</i>		Serial no. of 1 st STB:
	ONT	Equipment recovered <i>Tick if recovered</i>	Serial no. of 2 nd STB:
	Adaptor & power cable	Set-Top box	<input type="radio"/> 1st STB <input type="radio"/> 2nd STB
	Phone line (RJ11)	Power cable	
	Ethernet cable (RJ45)	Remote control	
	Optical fibre (yellow colour)	HDMI cable	
	AV cable		
	Ethernet cable (RJ45)		

consent	I/ We hereby agree that the cancellation is subject to the general and specific terms and conditions applicable for this service. Terms & Conditions are available on www.home.my.t.mu . Full name (BLOCK LETTERS): Signature: Date:
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Document checked & verified by: _____
 Name of officer: _____ Signature: _____